Call to Order:
The meeting was called to order at 10:02 AM by Chairperson Alexis Christopher

Board Members:
Present: Alexis Christopher, Jean Delouchry, Joanne Fahy, Diane Hansen, Carol Love, Sara Perkett, Jim Zebrowski

Guests: Ed Brudz, Joanne Duffy (Director, Senior Center), Steve Mitchell (Chair, Select Board), Alison Rose (WACA), Barbara Thoreson

Mission Statement: read by Jean.

Citizen Participation:
Steve Mitchell reported that the UGC Project gave a presentation to the Select Board. There will be a smaller footprint, fewer buildings, more affordability, a reconfiguration of the road, and land given to the town. He referred to it as a “friendly 40B”. Joanne Duffy’s $1,200 grant request for the Memory Café was approved.

Barbara Thoreson thanked us for the plant.

WACA PSA:
Alison Rose presented the PSA. It will be updated every three months. It was well received by the council. Sara moved that we allow WACA to put it up with the dates of our next three meetings. Joanne F. seconded the motion. Approved 7-0-0.

Secretary’s Minutes:
Jean read the June minutes. The minutes need to include a list of distributed documents. Alexis moved that we approve the minutes with that change. Carol seconded the motion. Approved 7-0-0.

Jim read the October minutes. Dianne moved to approve them. Joanne F. seconded the motion. Approved 7-0-0. Joanne F. moved that we send a letter to Candace Doherty about Housing Authority issues. The council decided to send a copy of the minutes instead.

Director’s Report:
Joanne D. reported that attendance is way up.

Many people don’t sign into MySeniorCenter. Staff is working on accurate numbers. Joanne F. suggested that we have greeters to encourage sign-ins. Alexis said that we can help people sign in.

The Fire Department will be called when there are health issues. “You fall, we call.”
The Chief of Police came to discuss risks. Curtains and papers have been removed from windows. He didn’t like the use of the back door, so a sign has been put on it. The primary advice in dealing with an intruder is to stay in place. That is, stay in the room, barricade the door, hide in the closet or go out the windows. Fight back if you have an opportunity.

Some staff members will work the holiday week, but there will be no programs.

Marconi’s has provided some $6.00 lunch options. TJ’s is committed to us, so we will continue to use them as well.

The Executive Director of BayPath is resigning. Their PCA contract was not renewed.

Pleasantries is going out of business.

Jim will talk to the Ashland Emergency Fund about gift cards.

Diane made a motion to approve the Director’s Report, Jean seconded. The motion was approved 7-0-0.

Old Business:

The Select Board presentation went well. A majority of council members attended.

New Business:

Five council members went to the Open Meeting Law presentation. Alexis stressed that we should avoid sending emails to the council.

Town Manager Michael Herbert has asked if we would endorse several warrant articles. We voted to endorse the appropriation of free cash for a space needs study that would include the Senior Center. Jim made the motion, Diane seconded, approved 6-0-1 (Carol abstained). We also voted to endorse an increase in the Senior Tax Exemption (41C 1/2) to 9.75%. Alexis made the motion, Carol seconded, approved 7-0-0. We did not choose to endorse any other articles, because they do not appear to specifically address the needs of seniors.

One Last Thing...

Carol said it was a busy meeting with lots to think about.

Sara is happy that the PSA is done and would appreciate feedback.

Adjournment:

Meeting adjourned at 12:00 pm.

Submitted by Secretary

Jim Zebrowski

Documents distributed:
June and October minutes

Director’s Report

BayPath Board Meeting Highlights

List of items Joanne D. would like to order

MySeniorCenter Fun Facts
### Administrative Report

<table>
<thead>
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<td>922 (220)</td>
<td>1307 (304)</td>
<td>1307 (304)</td>
<td>1638 (362)</td>
<td>1406-319</td>
<td>1701-376</td>
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<td>February</td>
<td>1266 (324)</td>
<td>1023 (297)</td>
<td>1525 (347)</td>
<td>1241 (326)</td>
<td>1546 (406)</td>
<td>1646-430</td>
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<td>March</td>
<td>1660 (392)</td>
<td>1863 (256)</td>
<td>2027 (436)</td>
<td>1834 (384)</td>
<td>1874 (433)</td>
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<td>1713 (388)</td>
<td>1825 (386)</td>
<td>1628 (371)</td>
<td>1510 (351)</td>
<td>1707-425</td>
<td>1615-397</td>
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<tr>
<td>May</td>
<td>1853 (390)</td>
<td>1687 (357)</td>
<td>1703 (380)</td>
<td>1671 (359)</td>
<td>1761-369</td>
<td>1807-428</td>
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<td>June</td>
<td>1828 (362)</td>
<td>1836 (325)</td>
<td>1697 (349)</td>
<td>1467 (330)</td>
<td>1729-355</td>
<td>1313-347</td>
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<td>July</td>
<td>1507 (341)</td>
<td>1230 (294)</td>
<td>1271 (300)</td>
<td>996 (299)</td>
<td>1258-348</td>
<td>1262-332</td>
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<tr>
<td>August</td>
<td>1485 (380)</td>
<td>1074 (239)</td>
<td>1233 (259)</td>
<td>1341 (318)</td>
<td>1418-308</td>
<td>1279-334</td>
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<tr>
<td>Sept.</td>
<td>1734 (379)</td>
<td>1564 (386)</td>
<td>2009 (468)</td>
<td>1589 (360)</td>
<td>1565-411</td>
<td>1422-427</td>
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<tr>
<td>Oct.</td>
<td>1993 (373)</td>
<td>1556 (394)</td>
<td>1665 (375)</td>
<td>1914 (410)</td>
<td>1843-399</td>
<td>2004-484</td>
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<td>Nov.</td>
<td>1469 (371)</td>
<td>1627 (364)</td>
<td>1507 (376)</td>
<td>1851 (418)</td>
<td>1884-435</td>
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<td>Dec.</td>
<td>1169 (299)</td>
<td>1449 (367)</td>
<td>1306 (342)</td>
<td>1504 (383)</td>
<td>1232-325</td>
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</tr>
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</table>

The Senior Center will close on November 11th for Veteran’s Day.

**Holiday Schedule:**

Closed: November 27-noon  28th and 29th.

December 23rd- January 1st for programs. Some staff will be working during this period.

**November 18th – Turkey Giveaway**

**Volunteer Hours – 280 hours**

November

11/4 Creative Crafting @ 9:30am
11/4 Hearing Aid Cleanings @ 9:30am
11/4 Veteran’s Day Lunch @ 12:00pm
11/4 WW11 letters home @ 1:00pm
11/6 Legal Clinic with Lite Luncheon @ 12:30pm
11/7 Girl Scouts visit to Ashland House @4:30pm
11/8 Legal Advice: By Appointment Only
11/11 Veteran’s Day Senior Center is Closed
11/12 Taste of Fall @ 10:00am
11/13 Doors open and refreshments @ 6:00pm Johnny Cash @ 7:00pm
11/14 Soup Day @ 11:30am
11/19 Joe 4 Sun @ 7:00pm
11/21 Joe 4 Sun @ 9:00am
11/21 Indianhead Day Trip with the FCOA
11/27 Senior Center Closes at noon
11/28 & 11/29 Thanksgiving Break Senior Center is Closed
December
12/2 Creative Craft @ 9:30 am
12/4 Meet Julia Child- Celebrity Impersonator @ 1:30pm
12/9 Hearing Aid Cleaning @ 9:30am
12/11 Victorian Christmas Traditions- History Performance @ 1:00pm
12/12 Soup Day @11:30am
12/13 Legal Advice: By Appointment Only
12/16 Luncheon From Branches @ 12:00pm
   Cookie Swap @10:00am
12/23 - 1/1 Closed

BAA Marathon Grant:
We have been awarded $1,200.00 to use for entertainment for our Clocktown Café.

Hot Lunches:
Kim tried Marconis to cater the Veteran’s lunch and will continue to use them as an option for T’J's. She is trying to respond to requests from participants to try different meals.

Building Issues:
The tiles have been glued in the game room.

Outreach:
Candi continues to have a much larger group attending the lunch program at the school.

Joe For Sun: (11/19 &11/21)
Important opportunity for folks to get up to $300.00 off their electricity bills.

Discussion items for purchases from the FCOA.
List attached.

Attachments:
BayPath Board Meeting Highlights
My Senior Center Fun Facts

FCOA Meeting:
Lunch: 274.00
Sales: 93.00

Respectfully Submitted,
Joanne Duffy, Director of Elder Services
Ms. Alessandro stated that November is National Caregiver Month. BayPath is sponsoring a Caregiver event at Avidia Bank Financial Center in Hudson on November 6th. Ms. Alessandro passed around a flyer so anyone interested in attending could obtain the RSVP information.

**PCA Procurement**

Ms. Alessandro explained that BayPath was not selected to re-contract our PCA program. We are working with Mass Health on the transition plan and we are able to offer an opportunity for our PCA Staff members to stay with the organization with the exception of the OT. Consumers will be transferred to another PCA agency starting in November and the transfers will be completed by December 31st. Consumers will be auto-enrolled with another agency initially, later will have an opportunity to change agencies if they choose to do so. Tri-Valley Elder Services, Elder Services of Worcester, and Center for Living and Working in Worcester all have PCA programs.

**Mass Home Care ASU**

The Mass Home Care Services Unit has been moving along slowly. The 2nd draft of the Operating Agreement has been reviewed and is being looked at for final touches. We are hoping by the end of the year the Operating Agreement will be finalized and each member agency can bring it to their board of directors.

**Enough Pay To Stay**

Sponsored by Representative Carmine Gentile, “Enough Pay to Stay” legislation was approved by the House of Representatives on October 16th in the amount of $10 million dollars. It will provide a rate add-on for wages, compensation and salary related costs for personnel providing homemaker and personal care, homemaker services, and home health aide services. This is great news!

**Strategic Plan**

Ms. Alessandro met with a couple of the representatives from SOAR that helped us develop our Strategic Plan. She shared with them the goals that BayPath has accomplished to date and explained to them what a tremendous working tool this was for us. They were very excited that we found such value in the document and continue to work on future goals.

**New Board member orientation**

New Board Member Orientation will be held on the morning of Tuesday, November 5th and the afternoon of Thursday, November 14th. Members only need to attend one session. The orientation will last about 3.5 hours. It is an opportunity for board members to come in and meet with staff and learn about our programs in depth. Ms. Alessandro will send this information out via e-mail. If you cannot attend on either of those dates, please contact her to make other arrangements. If you would like to join the Board, please let Ms. Alessandro know.
Board Meeting Highlights – October 23, 2019

Home Care Programs – September

<table>
<thead>
<tr>
<th>Home Care</th>
<th>109</th>
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<tbody>
<tr>
<td>8</td>
<td></td>
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<tr>
<td>Over Income</td>
<td>147</td>
</tr>
<tr>
<td>Total</td>
<td>124</td>
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| Enhanced Community Options Program (ECOP) | 260 |
| Choices Program                           | 147 |

Town Analysis – Home Care basic only

<table>
<thead>
<tr>
<th>Town</th>
<th>Consumer #</th>
<th>Town</th>
<th>Consumer #</th>
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</thead>
<tbody>
<tr>
<td>Ashland</td>
<td>41</td>
<td>Natick</td>
<td>141</td>
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<tr>
<td>Dover</td>
<td>0</td>
<td>Northborough</td>
<td>34</td>
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<tr>
<td>Framingham</td>
<td>243</td>
<td>Sherborn</td>
<td>1</td>
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<tr>
<td>Holliston</td>
<td>46</td>
<td>Southborough</td>
<td>10</td>
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<tr>
<td>Hopkinton</td>
<td>24</td>
<td>Sudbury</td>
<td>39</td>
</tr>
<tr>
<td>Hudson</td>
<td>68</td>
<td>Wayland</td>
<td>24</td>
</tr>
<tr>
<td>Marlborough</td>
<td>94</td>
<td>Westborough</td>
<td>28</td>
</tr>
</tbody>
</table>

Nutrition – September - Meal Days – 20

<table>
<thead>
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<th>TOWN</th>
<th>TOTAL</th>
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<tbody>
<tr>
<td>Ashland</td>
<td>458</td>
<td>Natick</td>
<td>1584</td>
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<tr>
<td>Dover</td>
<td>40</td>
<td>Northborough</td>
<td>367</td>
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<tr>
<td>Framingham</td>
<td>5162</td>
<td>Sherborn</td>
<td>88</td>
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<tr>
<td>Holliston</td>
<td>678</td>
<td>Southborough</td>
<td>252</td>
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<tr>
<td>Hopkinton</td>
<td>349</td>
<td>Sudbury</td>
<td>665</td>
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<tr>
<td>Hudson</td>
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<td>Wayland</td>
<td>787</td>
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<tr>
<td>Marlborough</td>
<td>2389</td>
<td>Westborough</td>
<td>443</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td>14,636</td>
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</table>
Items we would like to order and replace.

1. Multiple gift-cards from Market Basket, Shaw’s, CVS, Gas cards, and Walgreens in $25 to $50 amounts.

2. Replace 2 of the 6ft folding tables. Average price is between $40 to $60.

3. Folding chair Dolly. For the back card and game room. Average price is between $150 to $200.

4. Thank Hot or cold tumblers for those who volunteer their time ie: Darcy Repucci who comes once a month to do free hearing aid cleanings. We would like to have the imprint be “Thank you -- from the Ashland Friends of the COA”. Cost will range between $700 to $1000.

5. Over 80’s giveaway, mini drawstring first aid kit. Cost is between $475 and $680.00.

Programing:
6. Speed Dating at Stone’s Public House- March 25th
7. Kentucky Derby evening with lite dinner and horse racing- May 6th 2020
8. Another evening with out with appetizers and Robert Black or some other entertainer- spring of 2020.
Random Act of KINDNESS

Network News
This section of Fun Facts typically includes submissions from readers. This month however, we relied on our good friend Google to find examples of a trunk-or-treat party. We found plenty! If you haven’t attended a trunk-or-treat event, they’re great. Have your members decorate the trunks of their cars and invite the local kids to come to the Center for some Halloween fun. Some cities all out and have food trucks, music, games and prizes for the best costumes and trunks. It’s good, safe, intergenerational fun.

Welcome to...Fun Facts - the Random Thoughts 2019 edition

Enjoy!

Little Fluffy Clouds
Senior Centers provide incredible programs and services. Sometimes it’s difficult to communicate this to your community leaders with just stats. Since not everyone is comfortable telling personal stories, pictures can be very useful. So, we took the top 150 programs from across the Network and put them into a word cloud - the bigger the word, the more frequently it has been used so far in 2019. The next time someone asks what sort of things your Senior Center does, show them this:

LOOK AT ME!
Here are two logos that we’ve received recently from Network members. If you’d like to have your logo highlighted in a future Fun Facts, or included in the next Look At Me contest scheduled for February, 2020, please send us a note and include a copy of the logo.
LOOK AT ME!

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Baby Shark

We visited with BreAnna Monk, Director of the Derby, KS Center, earlier this year and learned about a fantastic program called Intercultural. It provides members with an opportunity to experience another culture, without leaving the country! The presentations are from all over the world, chosen at random, and allow members to learn about the culture, history, food and way of daily life in each country presented. The favorite “destination” so far is Australia. The presentations always include a presenter, food, and sometimes liquor tastings at a cost of $7.00 per person. If the food cannot be found locally, BreAnna will actually make the cuisine or order it from another state. The seniors in Derby are lucky to have BreAnna and her team!

Interested in Voice Connect?

Voice Connect is a great way to save time. You can use it to invite people to a party, remind members that their annual fee is due, alert participants that the Center is closed due to weather, or anything else where you need to get a message out to a lot of people. If you haven’t tried Voice Connect yet, send us a note and we’ll help you get started.

Voice Connect

Release Notes

Keep up with the latest information regarding enhancements and changes to your MySeniorCenter system. When you access the login screen for MySeniorCenter, you’ll see a link at the bottom of the page like this:

© 2019 MySeniorCenter Software. All rights reserved.

v2.77.22 release notes

MyActiveCenter now has the same thing! At the bottom of the page you can see a link that leads you to something like this: changelog.

Hello It's Me

Voice Connect usage has continued to grow across the MySeniorCenter Network. At the end of 2017, just under 25% of all Centers had sent out at least one broadcast during the year. In 2019, just about 50% of all Centers use it on a regular basis! To use it, record a message using your phone (the broadcast) and send it out to any list of people (the calls). Check out the numbers for broadcasts and calls so far in 2019:

That's an average of 106 people receiving calls per broadcast.

Click the Voice Connect logo on the left sidebar to learn more.
Online Training Videos

In case you missed it, we’ve been updating our online training videos. You can click on Settings (top icon on the right when you’re logged into the staff portion), then click Help, or from any computer, go to: www.mytutorialcenter.com. There are many videos available to help you learn the different parts of the product. We’ll be continuing to add new videos and functionality to that section.

Feedback

If you have any suggestions for a future Fun Facts topic (either drill further into this one or a new topic), please don’t hesitate to send us an email or give us a call: 866-739-9745.

Forward to a friend or subscribe yourself

Know someone who might be interested in this topic? Why not forward this email to a friend.

If you DID receive this from a friend and would like to subscribe to future issues, just click here: to send us an email and we’ll add you to the list.

Unsubscribe

If you no longer wish to receive this email please unsubscribe

Next Month

There will be no Fun Facts next month as we gear up for the Big List Double Edition that will be delivered on January 2nd. So, until then...

Happy Holidays!

Thank you for all that you do for your Seniors!