



THINK GREEN.

Dear Valued Customer,

We are reaching out to you concerning some recent developments in the recycling industry, specifically related to material quality. China, which is the largest consumer of recovered material in the world, has decided to prohibit the import of several streams of recyclable materials and mandate a higher quality standard on others. Specifically, China has banned the import of mixed plastics and mixed paper and is dramatically decreasing the threshold of prohibitive material allowed on other grades. These global industry changes directly impact our business and yours. Our success at continuing to meet all recycling product specifications largely depends on the quality of the inbound material we receive from you. Just follow these 3 simple rules:

1. Recycle all empty bottles, cans, cardboard and paper.
2. Keep food and liquid out of recycling.
3. **Keep plastic bags, bagged recyclables, plastic film and medical waste out of recycling.**

What do these changes mean to you?

- **Effective November 20**, you may experience service disruption to your recycling service should there be bagged recyclables or other contaminants in your container. In this event, you will have a chance to remove the contaminants so we can come back and service you.
- If we find contamination in your recycling material after it arrives at one of our recycling facilities, you may be responsible for additional costs associated with the separation of and proper disposal of the trash and recycling materials.

What can you do?

- Do not throw plastic liner bags filled with recyclables into your recycling containers. Empty the recycling contents into your container only, and throw the plastic liner bags into your trash.

- Check out our [Most Common Contaminants List](#) and educate everyone in your place of business on items that do not belong in single stream recycling containers.
- Visit RORR.com to see the wealth of recycling educational materials Waste Management makes available for you.
- Consider discontinuing the use of plastic liners in your recycling bins throughout your company.

Waste Management is committed to recycling. We have invested millions of dollars and continue to invest but need our customers' assistance to strengthen the recycling industry for a viable future. We appreciate your business, and are seeking to ensure the sustainability of our recycling efforts by eliminating contamination before it gets to any recycling facility. Thank you in advance for your assistance with improving the inbound quality of the material you collect, and we receive.

Should you have any questions regarding your recycling service, please feel free to call us at 1-800-972-4545.

Sincerely,

Chris DeSantis
Area VP, New England & Upstate New York



RECYCLING ONLY SOLO RECICLAJE



PUT ALL RECYCLABLES HERE/RINSE ALL CONTAINERS

DEPOSITE TODO LO RECICLABLE AQUÍ/ENJUAGUE TODOS LOS CONTENEDORES



Glass jars & bottles
Botellas y envases de vidrio



Aluminum cans, foil & pie tins
Latas, papel y recipientes de aluminio



Tin or steel cans
Latas de acero



Cereal boxes, paper towel rolls, etc.
Cajas de cereal, tubos de cartón, etc.



Cardboard (flatten all boxes)
Cajas de cartón



Telephone books
Directorios telefónicos



Junk mail
Correspondencia publicitaria



Plastic bottles & containers with tops
Botellas y envases de plástico



Magazines & catalogs
Revistas y catálogos



Newspaper & inserts
Periódicos y propaganda



Paper bags
Bolsas de papel



Office paper & file folders
Papel de oficina



Milk & juice cartons
Cartones de leche y jugo

PLEASE:

- **NO** plastic bags or wrap
Bolsas de plástico
- **NO** food waste
desperdicios de comida
- **NO** yard waste
desperdicios de jardín
- **NO** polystyrene foam or clamshells
poliestireno
- **NO** electronics
electrónicos
- **NO** ceramics or dishes
cerámicas
- **NO** motor oil containers
envases de aceite automotriz
- **NO** hazardous waste containers
envases de químicos o contaminantes
- **NO** light bulbs, window glass or mirrors
focos, ventanas de vidrio o espejos
- **NO** foil pouches
bolsa de aluminio

NO GARBAGE
BASURA



Plastic bags
Las bolsas de plástico

FOR MORE INFORMATION
PARA MÁS INFORMACIÓN
call
llama al **800-972-4545**



IL 0000-313 MAY17