

Water & Sewer

MASS GENERAL LAW CHAPTER 40 SECTION 42A: "If the rates and charges due to a city, town...for supplying or providing for water or rendering service ...to or for any real estate at the request of the owner or tenant are not paid on or before their due date as established by local regulations, ordinances or by-laws, which due dates shall be so established as to require payments at least as often as semi-annually, such rates and charges together with interest and costs relative to shall be a lien upon said real estate..."

Water bills are issued quarterly, if you do not receive a bill you can contact the water department (508) 881-0120 to receive a copy. Bills are due 30 days from the date of the bill and unpaid amounts accrue interest at 14% per annum.

Bills that are overdue when the Town calculates its actual tax bills are transferred from water to real estate along with interest, in the form of a water & sewer lien.

FAQ:

1. Who should I call with questions regarding my water and sewer bill?

Questions regarding water bills should be directed to the Department of Public Works at (508) 881-0120. Questions regarding payments should be directed to the Treasurer's Office at (508)881-0100 ext 2016.

2. I am moving or have already moved who do I tell?

All address changes should be made with the Department of Public Works. You can contact them at (508)881-0120.

3. Can I make partial payments?

You can make partial payments to your water and sewer bill but interest will accrue on the unpaid balance.