

Looking for a health
plan designed for you?
Found it.



HMO

you in every way

Introducing AllWays Health Partners. A smart option when it comes to health insurance for GIC members. One that brings a fresh focus to making it as smooth and seamless as it can be for you to access the care you need, when you need it.

As a health plan that puts you first, you get the best of value, innovation, and customer care. Here, it really is all about you.

You'll enjoy comprehensive coverage, access to world-class doctors and hospitals, and personalized care and customer service that are second to none. Read on to learn some of the things you won't find anywhere else.



You can find all the providers you need by searching our huge network at allwayshealthpartners.org/gic, or by calling us.

What you want in
your health plan:
it's all here



Comprehensive coverage

The plan benefits are built for the whole you (and your family) in every way. They include medical, behavioral health, wellness programs, and more. With AllWays Health Partners, your access to high-quality care is everything. For example, there is no copayment, deductible, or coinsurance for preventive lab tests.

We make it easy to get care

Your HMO coverage starts with your primary care provider (PCP), who'll treat you when you're sick or hurt, and for routine care, like a physical. You can find a PCP by searching our DoctorSmart directory or calling us. When you need specialty care, like a heart doctor, your PCP will refer you to specialists to help ensure coordinated care. Referrals are needed for certain specialty services.

A provider network that can compete with any other

Our strong and growing provider network competes with other local insurers. To find doctors in our network, go to allwayshealthpartners.org/gic. And, if you don't see your provider in our directory, please let us know.

World-class hospitals

All the best are here: Massachusetts General Hospital, Beth Israel Deconess Medical Center, MetroWest Medical Center, Brigham and Women's Hospital, Lahey Hospital and Medical Center, Saint Vincent Hospital, Beth Israel Deaconess Hospital-Plymouth, and many more throughout the state. And even better—there is no hospital tiering!



With the Complete HMO, you can save up to \$1,075 per year in premium cost savings. That's compared to a member's 20% contribution for a broad network family plan to AllWays Health Partners.

Valuable perks and discounts

Here are just some of the programs and services you get with your plan:

- Fitness benefit up to \$150 for you and up to \$150 for a covered family member*
- Diabetic eye exam at no additional cost
- Fitness reimbursement that includes small group workouts through SplitFit's personal trainer partners. Up to 12 free sessions with many participating clubs in the greater Boston area and MetroWest (such as Beacon Hill Athletic Club, HealthWorks, Body-Scapes Fitness, LevelUp Fitness and Wellness Center, Back Bay Boxing, and many others).*
- Discounted eyewear powered by EyeMed
- Reimbursement up to \$130 for childbirth education
- Reimbursement for breast feeding classes
- Discounts or partial reimbursements on home safety products, bike helmets, and more

Peace of mind when you travel

No matter where you travel, you're always covered for emergency and urgent care.

**Terms and conditions apply*

Wellness tools and programs to help you be your best

To support your personal health and wellness goals, your plan comes with free wellness resources and programs to help you be your healthiest self:

- Take a health and wellness assessment and get a personalized report on how to focus on and prioritize your goals
- Use any one of the free healthy living programs available to you, including live interactive webinars, videos, a health library, blogs, online communities, and more
- Join a fitness or nutrition challenge to motivate you
- Integrate your wellness efforts into your Fitbit®, or other personal tracking device
- Take advantage of free one-on-one health coaching

Urgent care when you need it, and how

The Complete HMO plan helps you get the right care in the right place at the right time. Choose from options including urgent care centers and retail walk-in clinics, a 24/7 nurse advice line, and Partners HealthCare On Demand, 24/7 interactive video visits with Partners HealthCare providers.

PLAN AT-A-GLANCE	
Medical Deductible	\$500/\$1,000
Out-of-pocket Maximum (includes medical, pharmacy, and behavioral health)	\$5,000/\$10,000
Primary Care Provider Office Visit	\$20
Specialist Office Visit	\$30/\$60
Emergency Room	\$100 and then deductible
Inpatient Medical	\$275 and then deductible
Outpatient Surgery at a Freestanding Ambulatory Surgical Center (for non-preventive colonoscopies, endoscopies, and eye surgeries)	\$150 and then deductible
Outpatient Surgery (plus hospital based non-preventive colonoscopies, endoscopies, and eye surgeries)	\$250 and then deductible
High Tech Imaging	\$100/scan and then deductible
Telemedicine through Partners HealthCare On Demand (Staffed by leading Partners HealthCare providers, including providers from Massachusetts General Hospital, Brigham and Women's Hospital, and Partners Community Physicians Organization. Board-certified physicians from Teladoc will deliver services to patients located outside of Massachusetts.)	\$15
Telemedicine through PCP or Specialist	\$15 or \$30/\$60

Benefit information good through June 30, 2021

Unique programs and benefits that improve your care and coverage



We're here to help, even before you're a member

Do you have any upcoming provider visits, treatments, or procedures that will start or continue into the month you become a member? Call us at **866-567-9175**. Or email customerservice@allwayshealth.org to get the answers you need.

Always listening to members—and acting on what we hear

We welcome you to join our exclusive online AllWays Community where members can share thoughts and ideas on everything from products and services to better ways to help you access the care you need. Your insights help us to make AllWays Health Partners better for you and other members.

Online member chat with highly trained customer service professionals

As a member, you can engage with us in the ways you prefer. You can manage all the details of your plan at allwaysmember.org. Or, you can contact us by phone, email, and through online live chat through your secure member portal.



Our members have access to leading-edge innovative care programs from top-notch Partners HealthCare hospitals and specialists.

Innovations with
providers that
benefit you



A member of Partners HealthCare

As a member of one of America's most respected health-care leaders, we are in a unique position to improve care and coverage together. We think of all our members as patients, too, whether patients of Partners HealthCare providers or of any other provider in our strong and growing provider network.

Low-cost interactive video visits 24/7

With Partners HealthCare On Demand, you get a secure interactive video visit for minor illnesses or injuries through a patient-friendly app and website. It connects you 24/7 to Partners HealthCare providers, including providers from Massachusetts General Hospital, Brigham and Women's Hospital, and Partners Community Physicians Organization. Teladoc physicians will deliver services to patients located outside of Massachusetts.

Cutting-edge collaborations with Partners HealthCare—saving lives and costs

One example is our iHeart ChampionSM program, a collaboration with Brigham and Women's Hospital Remote Cardiovascular Health Program. If eligible, you'll connect with patient advocates who provide you with free digital tools and support to help ensure you're on the path to lower cholesterol and blood pressure—a cutting-edge clinical innovation that improves your health but removes the need for office visits or additional costs.



Learn more at [alwayshealthpartners.org/gic](https://www.alwayshealthpartners.org/gic)

A health plan that puts you first

With AllWays Health Partners, a member of Partners HealthCare, you get the same comprehensive coverage as other GIC plans, a world-class doctor network that competes with all local carriers, and innovative programs and perks—all with a healthy dose of common sense. Our health plan provides everything you need to take care of yourself (and your family) in the simplest way possible.

Want to learn more?

Visit us at allwayshealthpartners.org/gic.
Or, even better, connect with us by calling
866-567-9175. (TTY users call 711.)



Commonwealth of Massachusetts
Group Insurance Commission

allwayssm
HEALTH PARTNERS

allwayshealthpartners.org/gic



This plan is administered by AllWays Health Partners Insurance Company, which processes claims for payment but does not assume financial risk for claims.